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CORRESPONDENCE FOLLOWING THE COMMITTEE MEETING

Committee CHILDREN AND YOUNG PEOPLE SCRUTINY COMMITTEE

Date and Time of Meeting TUESDAY, 9 NOVEMBER 2021, 4.30 PM

Please find below correspondence send by the Committee Chair following the meeting, together with any responses received.

For any further details, please contact scrutinyviewpoints@cardiff.gov.uk

Correspondence following the meeting (*Pages 3 - 6*)

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Date: 17 December 2021

My Ref: SS/CYP/CS/Nov21



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Councillor Graham Hinchey
Cabinet Member for Children & Families
County Hall
Atlantic Wharf
CARDIFF
CF10 4UW

Dear Graham,

**CHILDREN & YOUNG PEOPLE SCRUTINY COMMITTEE – INTERVENTIONS
HUB & REVIEWING HUB – 9TH NOVEMBER 2021**

Please accept my thanks for attending the Children & Young People Scrutiny Committee to update the Committee on the Interventions Hub and Reviewing Hub. Please also pass on our thanks to Sarah McGill, Deborah Driffield, Suki Bahara-Garrens and Matt Osbourne. The comments, observations and recommendations below were captured during the Committee's discussion at the Way Forward.

Information provided ahead of the meeting

During both our pre-meeting and during the Way Forward at formal committee, Members collectively agreed that they felt they required further information to be provided to them ahead of the meeting. This would enable them to have a clear picture of the type of scrutiny they were undertaking and whether the proposals were at a strategic or operational level.

We felt that not having this information partly resulted in a miscommunication between us all, which resulted in a change of direction at the committee meeting. Members wish to state that we wish for all those attending this Committee to enjoy the experience, and we acknowledge that this may not have been the case on this occasion. We have learned from this and will consider this closely going forward.

Way Forward

In order for us all to avoid the issues faced at the November meeting, we have reviewed our approach in relation to briefings and policy/ service reviews and developments. We will make a formal recommendation for the following to be implemented.

When a briefing, review and/or development proposal is being brought before this Scrutiny Committee, the following information (where possible) be provided in a briefing report/note to be published with the Agenda and Scrutiny Cover Report:

- Current strategic picture/challenges
- How did this review come about?
- Why did the review come about?
- What are the areas of concern?
- What wasn't working well?
- Why wasn't it working?
- What has been working well?
- Where/what parts of the Service need to improve?
- How do problems/challenges need to be addressed?
- What needs to happen to change/improve?
- Current operating model (processes, pathways, performance results etc.)
- Proposed new model/ how it will deliver operationally
- Costs/Resources
- Key timelines/milestones (including scrutiny)
- Anticipated Improvements/outcomes?
- Qualitative and quantitative evaluation processes

In relation to both Hub developments, Members raised the following further issues:

Costs/Resources

Members asked questions on the Hubs being a "spend to save initiative" and would welcome any further details on whether there was an increase in costs to deliver the new hubs in the short-medium term (and details of this); and anticipated long-term savings.

In relation to staffing, we again would seek further information on how this is proceeding, given the time lapse between the meeting and this letter.

To recap, the Committee **is requesting:**

- Further details of the “spend to save” initiative of the Hubs
- Further information on the recruitment of staff into the Hubs.

Recommendations to be monitored following this scrutiny

To summarise, the Scrutiny Committee made one formal recommendation which is set out overleaf. As part of the response to this letter we would be grateful if you could, for the recommendation, state whether the recommendation is accepted, partially accepted or not accepted and summarise the Cabinet’s response. If the recommendation is accepted or partially accepted, I would also be grateful if you could identify the responsible officer and provide an action date. This will ensure that progress can be monitored as part of the approach agreed by Cabinet in December 2020.

| Recommendation | Accepted, Partially Accepted or Not Accepted | Cabinet Response | Responsible Officer | Implementation Date |
|---|--|------------------|---------------------|---------------------|
| <p>1. When a briefing, review and/or development proposal is being brought before this Scrutiny Committee, the following information (where possible) be provided in a briefing report/note to be published with the Agenda and Scrutiny Cover Report:</p> <ul style="list-style-type: none"> • Current strategic picture/challenges • How did this review come about? • Why did the review come about? • What are the areas of concern? • What wasn’t working well? • Why wasn’t it working? • What has been working well? • Where/what parts of the Service need to improve? • How do problems/challenges need to be addressed? • What needs to happen to change/improve? | | | | |

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|---|--|--|--|--|
| <ul style="list-style-type: none"> • Current operating model (processes, pathways, performance results etc.) • Proposed new model/ how it will deliver operationally • Costs/Resources • Key timelines/milestones (including scrutiny) • Anticipated Improvements/outcomes? • Qualitative and quantitative evaluation processes | | | | |
|---|--|--|--|--|

Once again, on behalf of the Committee, please pass my sincere thanks to all who attended Children & Young People Scrutiny Committee. I look forward to a response.

Yours sincerely,



COUNCILLOR LEE BRIDGEMAN

Chairperson – Children and Young People Scrutiny Committee

- CC: CYPSC Members
 Sarah McGill, Corporate Director, People and Communities
 Deborah Driffield, Director of Children’s Services
 Suki Bahara-Garrens, Operational Manager, Wellbeing / Protection & Support.
 Matt Osbourne, Team Manager Looked After Children Teams
 Liz Williams/Debra Willis, PA to the Corporate Director
 Alison Taylor, Cabinet Support Office
 Kim Thorpe, PA to the Director of Children’s Services
 Tim Gordon & Jeremy Rhys, Media and Comms